Safety and Operations Unit (SAFO):

The main objective of the Safety and Operations (SAFO) Unit is to support the organisations that form part of the railway socio-technical system (NSA, NIB, RU/IM, ECM, etc.) in developing the capability to manage safety in a sustainable way, combining anticipation and resilience and to reach operational excellence of the entire European railway area

Achieving this, will require both more explicit (SMS, MMS, processes, technology, ...) and less tangible (strategy, leadership, culture, ...) elements of safety management being addressed together.

To this end, the SAFO Unit wants to actively support railway stakeholders through a set of activities that aim at:

- 1. Building and/or enhancing safety management knowledge, based on operational practice as well as progressive research to establish a common understanding;
- 2. Helping to regulate railway practice through the development of legislation (e.g. CSM, ECM certification), the removal of barriers towards operational harmonisation (e.g. Technical Opinions, AMOC), guidance (incl. RFUs), cooperation networks, etc.;
- 3. Supporting the understanding and correct implementation of the EU legislative framework (raise awareness, disseminate, train, consult, ...);
- 4. Evaluate the maturity of implementation and safety management at different levels.

Finally, the SAFO Unit also lends its knowledge for the development and delivery of assessment activities in PAD and AAM.