Individuals at all levels avoid complacency, challenge assumptions, encourage and consider opposing views.

The capability to operate safely under unexpected situations is developed.

Individuals at all levels are aware of major risks and understand their personal contribution to safety.

The organisation recognises that its technologies and systems are complex and can fail in unpredictable ways.

The organisation recognises that working conditions, such as time pressure, workload and fatigue influence safe behaviours.

Routine and abnormal deviations are recognised and reported. Measures to identify and mitigate organisational silence are implemented.

The organisation actively seeks learning opportunities.

Safety related feedback is perceived as an opportunity to improve performance and is acted upon.

Safety is a primary consideration in the allocation of resources.

The organisation recognises that working conditions, such as time pressure, workload and fatigue influence safe behaviours.

The organisation develops and implements a safety vision to support the achievement of business objectives.

The organisation actively seeks learning opportunities.

The organisation recognises that its technologies and systems are complex and can fail in unpredictable ways.

Routine and abnormal deviations are recognised and reported. Measures to identify and mitigate organisational silence are implemented.

Safety related feedback is systematically analysed to identify those factors that allow organisational learning and improvement.

Safety is a primary consideration in the allocation of resources.

The organisation recognises that working conditions, such as time pressure, workload and fatigue influence safe behaviours.

The organisation actively seeks learning opportunities.

The organisation develops and implements a safety vision to support the achievement of business objectives.