

European Rail Safety Climate Survey (ERA-SCS)

How can rail companies and authorities become partners and directly benefit from the results?

Safety Culture Programme – November 2020



ERA-SCS: A UNIQUE RAIL SAFETY PERCEPTION SURVEY

Railway Undertaking
Infrastructure Manager
Manufacturer
Service Provider...

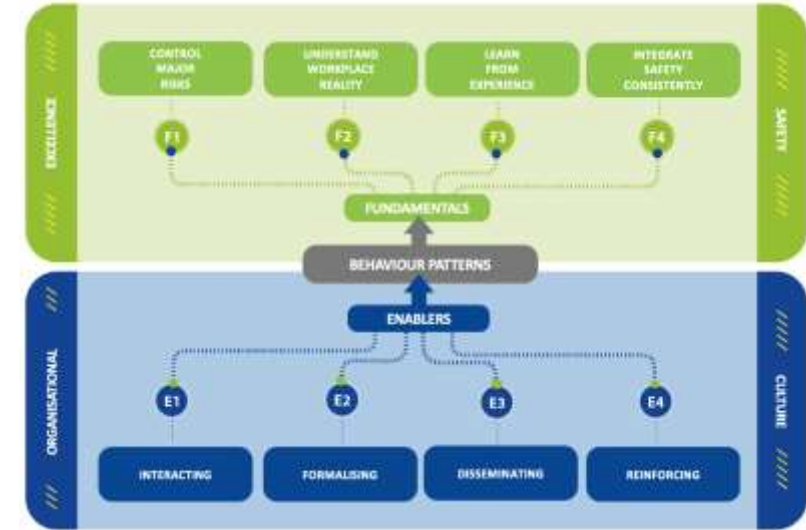
National Safety Authority
National Investigating Body
Ministry
Administration...



Open to ALL European rail professionals as individuals

Open to ALL European rail companies and authorities as **partners**

Aligned with the European Railway Safety Culture Model



Launched during the European Year of Rail



MAKE IT YOUR OWN SAFETY CLIMATE SURVEY!

As a European rail **company** or **authority**,
you can become a **PARTNER** of the **ERA-SCS**
to **obtain the results** based on the responses of **YOUR OWN** staff and
make this opportunity **YOUR OWN** initiative to enhance safety



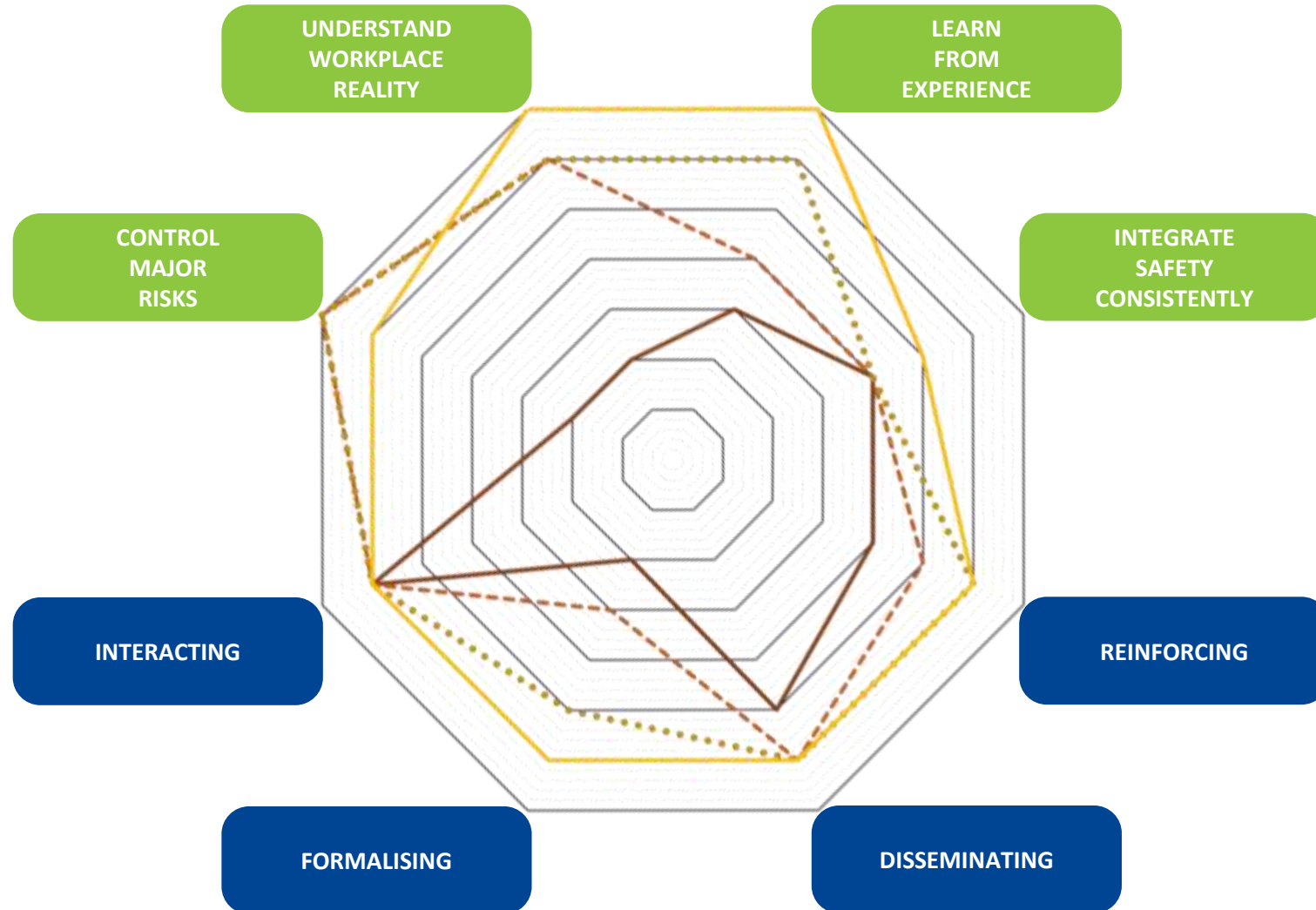
YOUR SURVEY RESULTS (EXAMPLE)

— Staff

- - - First line manager

••• Middle manager

— Top manager



ERA-SCS IN PRACTICE: THE TEN STEPS



HOW TO BECOME A PARTNER?

1. Complete the form for expression of interest and agree with the cooperation protocol by **31/01/21**
2. Appoint your **safety climate survey coordinator** as the partner's point of contact with ERA team
3. Propose technical specifications and elaborate the **partner version of the ERA-SCS** with ERA team
4. Design and implement your **communication plan** to ensure high response rate
5. Build on your survey results and share experience feedback with ERA team

➔ [ERA Website – Safety Culture](#)

➔ YOUR ORGANISATION'S

Survey Languages

Engaging Welcome Text

Additional Profile Questions

Launch Date and Duration

Nota-1: Actions 1 and 2 shall be undertaken by a legal representative of the organisation

Nota-2: Additional profile questions, launch date (between 1 April and 14 June 2021) and duration shall be agreed with the ERA team

We are supporting our stakeholders
to make the
European Rail Safety Climate Survey
a **collective success**

Check out ERA [safety culture webpages](#) for regular updates
Any question or suggestion:
safetyclimatesurvey@era.europa.eu

- It takes about **15 minutes** to complete the survey on **any electronic device**
- The information is collected **anonymously**: it will NOT be possible to identify individuals responding to the survey
- Results of the partner version of the survey will be **shared ONLY with the partner**
- Overall survey results will be used to improve European rail safety and will be made available to the public
- The initiative is to be repeated on a regular basis (2- to 4-year cycle) or upon request
- It is **the start of a sustainable European database on rail safety perceptions**



Making the railway system work better for society.

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