Just Culture Climate survey of:

Your organisation

## BEFORE YOU START: READ THIS FIRST!

Any explanations or Comments

Replace comments here with your own]

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Support for positive Just Currie inside the organisation is: low medium high question Domain Level Question number The State is encouraging the judiciary There are agreements, On There are agreements, but at on There are agreements, and they are revised as required Orevised as necessary and sessions to educate the judiciary on JC E.1 authorities to put in place a prosecution policy There are no agreements Legislation which specifically fosters Just Culture. **External domain** State Safety Plan fosters JC JC is in the plan and applied, The State has a Safety Plan that fosters Just There is no Just Culture in JC is in the plan, to which O<sup>JC</sup> is part of the plan but is rarely applied Obut was developed with little or no input from stakeholders

Oc. is in the plan, to which occurrence or no input from stakeholders or no input from stakeholders have provided their inputs. E.2 Othe plan or there is no State Safety Plan Culture at organisations in the State. There is some liaison about Judiciary The relationship between the organisation and The relationship is not Osafety events, to discuss matter Chelps the Just Culture in the There is contact outside of Osafety events between the judiciary/prosecutor and the organisation Oacknowledged or not present / antagonistic E.3 the judiciary is helpful for the Just Culture in the organisation. organisation Just Culture Policy The policy incorporates

Onecessary requirements from international standards

Other policy is supported by the highest executive level On The policy is visibly supported by the workforce There is no Just Culture policy C.1 The organisation has a Just Culture policy Systemic view on learning from safety events Systemic safety improvement Owith good feedback loops. Individual actions are always seens as part of the system Organisation addresses
Oissues systematically, but
'human error' is still used to Results of analysed events
Oare fed back to the reporter The organisation is focused on learning from Events are reported and C.2 analysed, or no systemic safety events. analysis and the wider organisation classify an incident Protection of persons Procedures to protect unauthorized access to Procedures are written and clearly understood C.3 safety data and to protect the reporter and Oand agreed with staff representatives OProcedures are written No procedures exist persons named in the reports. Corporate domain Process Process and methodology for interpretation of human behaviour There is a framework with procedures and There is a structured and There is a structured and methodologies that allows for the On There is a described process or framework available Osystematic process with a described method to interpret human behaviour Osystematic framework that provides fair and objective interpretation of individual actions (e.g. to C.4 No process is followed. distinguish between acceptable and unacceptable). Just Culture promotion within the organisation Staff are trained or attend Just Culture is promoted throughout the whole Only staff that are obliged to be trained are trained Oappropriate seminars and receive refresher training C.5 None OSome staff are aware company. Support to personnel The organisation supports personnel (internall Promotion The organisation provides Osupport on all possible Organisation provides
Ointernal support and meets and if necessary with contracted legal support) C.6 ●No support when challenged by external factors (criminal legal requirements or civil proceedings, media) Corporate Communication There is a long term
communication strategy e.g.
internal training, educating Proactive strategy, e.g. crisis
Oplan, using social media and
coordination with staff OThe strategy is to react to JC events There is a communication strategy at corporate There is no communication strategy on Just Culture C.7 level supporting Just Culture. the media Is there involvement of the workforce in Staff are aware of Ocorporate JC Policy and Staff are involved in the Odevelopment and periodic review of the JC policy OStaff actively promote JC policy and procedures. development of the corporate JC policy and W.1 No involvement procedures Procedures Reporting safety events

does not make much Safety reports are mostly Oacknowledged but concrete follow up is Some safety reports are Oknown to have led to Safety reporting is one Oof the most important sources for safety Workforce appreciates that the organisation is W.2 oriented towards safety improvement. difference safety improvements Peers involved in reviews Workforce domain Management decides,
Opeers can listen but have Peers are involved in reviews of individual OPeers and management have equal influence Management decides, peers can listen and advise No peer involvement W.3 actions. no formal influence Perception Staff feel treated fairly Staff within the organisation feel they are Not at all OFew OMany OVast majority W.4 treated fairly with respect to Just Culture. Company resources invested in Just Culture Compliance driven, only Owhen enforced by Resources ensure the Ocompany at forefront JC developments Does the organisation invest resources in the OResources are provided beyond compliance W.5 mprovement of Just Culture? regulation Campaigns and trainings Just Culture culture campaigns, training, Information is published Owith limited or no staff Staff actively contribute Oto the content of On There is discussion of the material by staff W.6 awareness sessions are organised and are effective. material

> SHOW RESULTS

Just Culture Climate survey results of:

Your organisation

actual score per domain maximum achievable per domain

percentage of maximum per domain

