



EUROPEAN AVIATION SAFETY AGENCY  
AGENCE EUROPÉENNE DE LA SÉCURITÉ AÉRIENNE  
EUROPÄISCHE AGENTUR FÜR FLUGSICHERHEIT

# **European Union Agency for Railways**

## **European Rail Human and Organisational Factors Seminar**

14-15 Nov, Valenciennes, France

### **EASA Automation Policy**

### **Bridging Design and Training Principles**



M. Masson, PhD, Senior Safety Promotion Officer  
EASA Safety Intelligence and Performance Department

Your safety is our mission.  
[easa.europa.eu](https://easa.europa.eu)



Photo Martina Talacchia, EASA





# European Aviation for Aviation Safety (EASA)

## European Aviation Safety Agency (EASA)

EASA is the centerpiece of the European Union's strategy for aviation safety. Its mission is to promote the highest common standards of safety and environmental protection in civil aviation.

- ✈ EASA develops common safety and environmental rules at European Union level.
- ✈ It also monitors the implementation of standards through inspections at its Member States and provides the necessary technical expertise, training and research.

EASA works hand in hand with the European Union competent aviation authorities which continue to carry out many operational tasks, such as certification of individual aircraft or licensing of pilots.

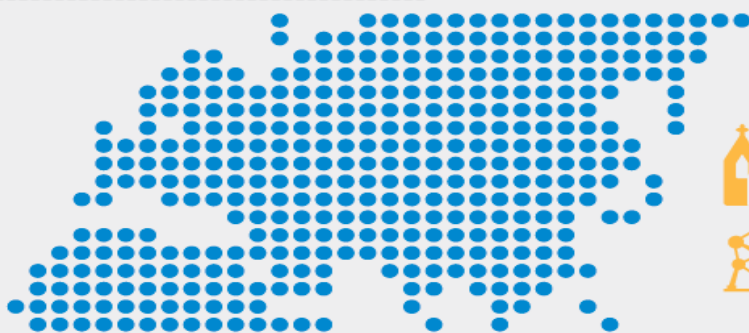
Established  
**2002**

**16 years**

in operation

**800+** aviation experts & administrators

**32** EASA member states  
= 28 + 4  
EU  
+  
Switzerland, Norway,  
Iceland, Liechtenstein



 Headquarters in  
**COLOGNE**  
 Office in  
**BRUSSELS**



31 Aug 2011

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### 'Automation Addiction': Is Technology Weakening Pilots' Skills?

By: **FRANCES ROMERO**

Topics: ACCIDENTS, AIR FRANCE, AIRLINES, AIRPLANES, AUTOMATION, AUTOMATION ADDICTION, BUFFALO CRASH, CONTINENTAL AIRLINES, CONTROLS, FAA, FLYING, HIGH-ALTITUDE STALLS, INTERNATIONAL AIR TRANSPORT ASSOCIATION, LOSS OF CONTROL, PILOTS, SKILL, TRAVEL



2 COMMENTS




215
 67




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 MORE

The tail of a Continental Airlines plane is visible as debris burns at the scene of a crash near Buffalo, N.Y., on February 13, 2009.

Stan Honda / Getty Images



*Action in the  
European Plan for Aviation Safety 2011-2014*

*“Address the problem of increasing pilots’ reliance on  
automation by developing an Automation Policy”  
Allocated to EASA, Internal Group on Pilot Training (IGPT)*

*The IGPT has since been disbanded*

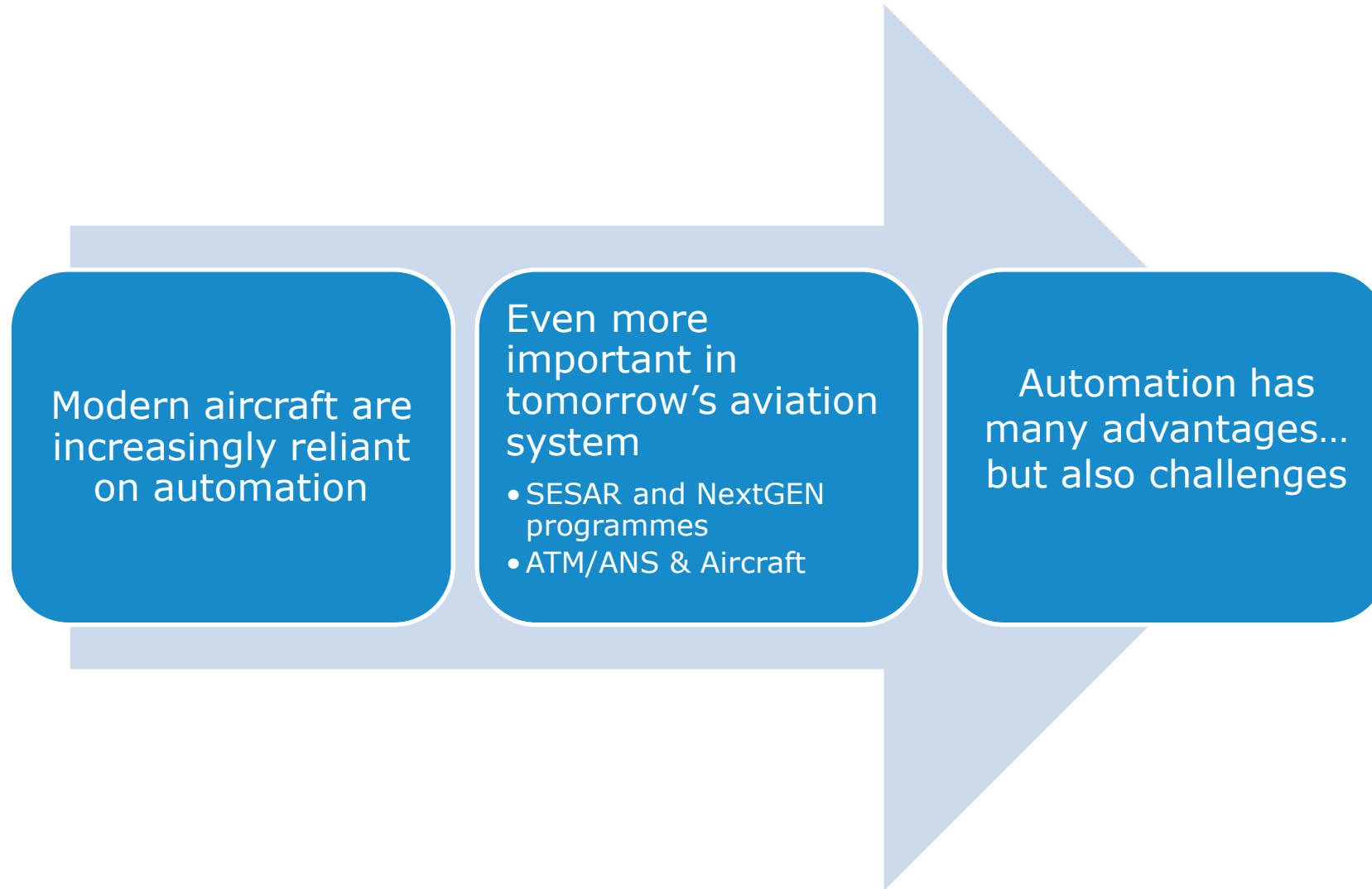
The approach

The survey

Advantages

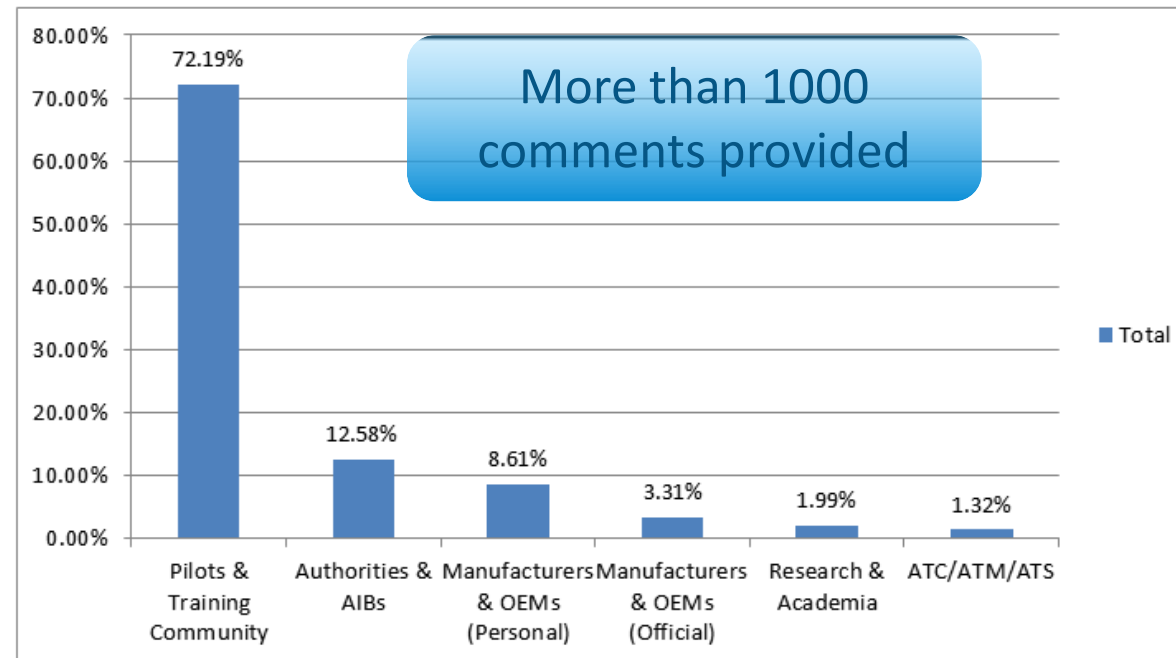
Challenges

Actions



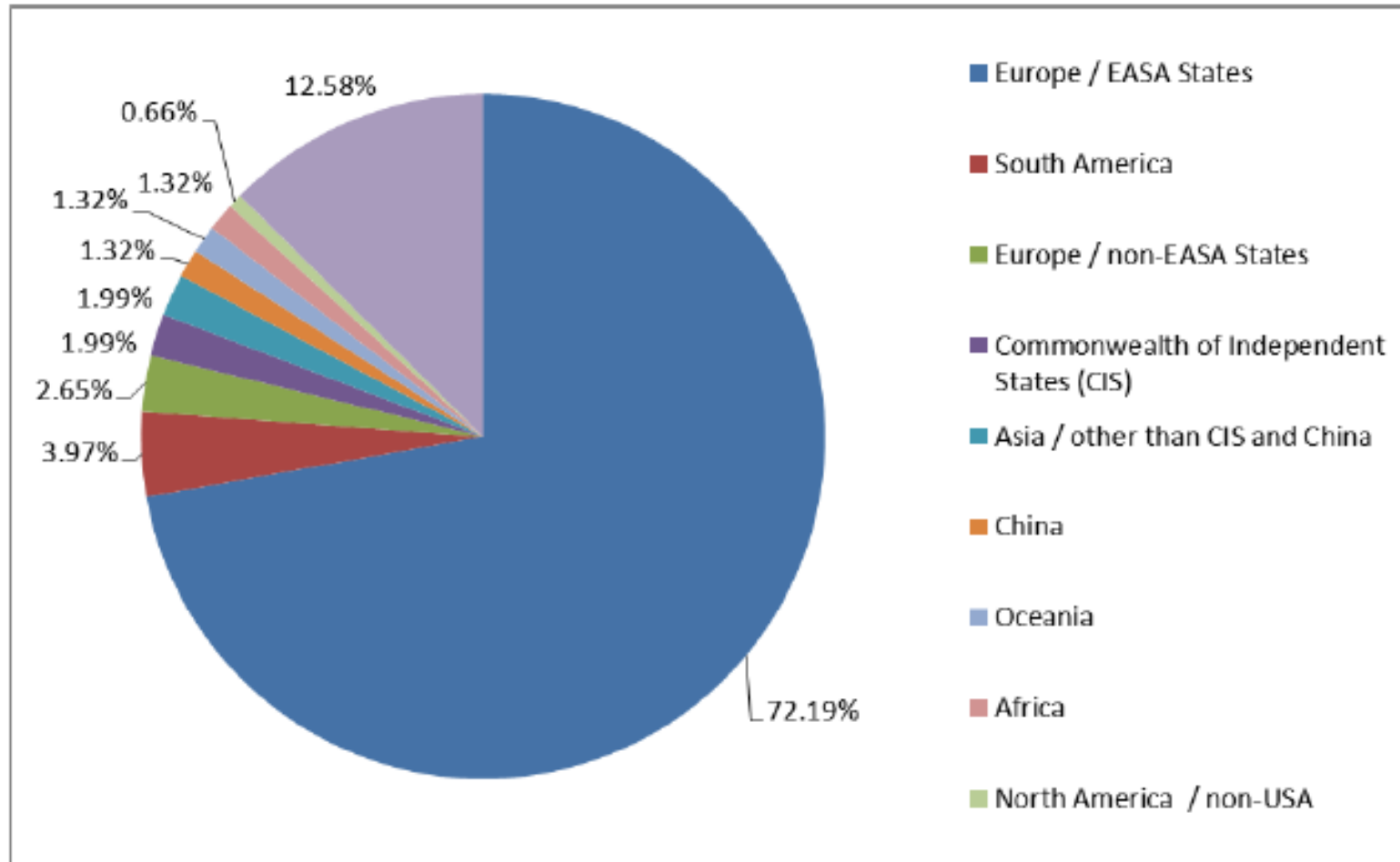
- Performed between April to July 2012, the survey addressed:
  - **Automation advantages and challenges**
  - **Action proposals** for consideration by EASA
- 151 respondents, mainly pilots

Distribution by Type of Organisation



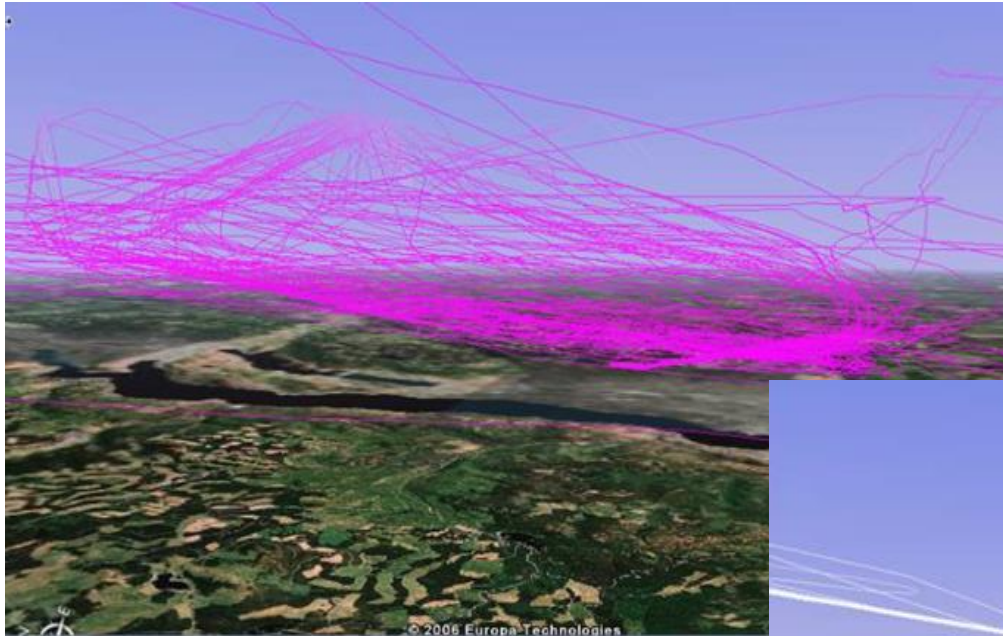


## ► Mainly from Europe





# Advantages: Precision, Regularity



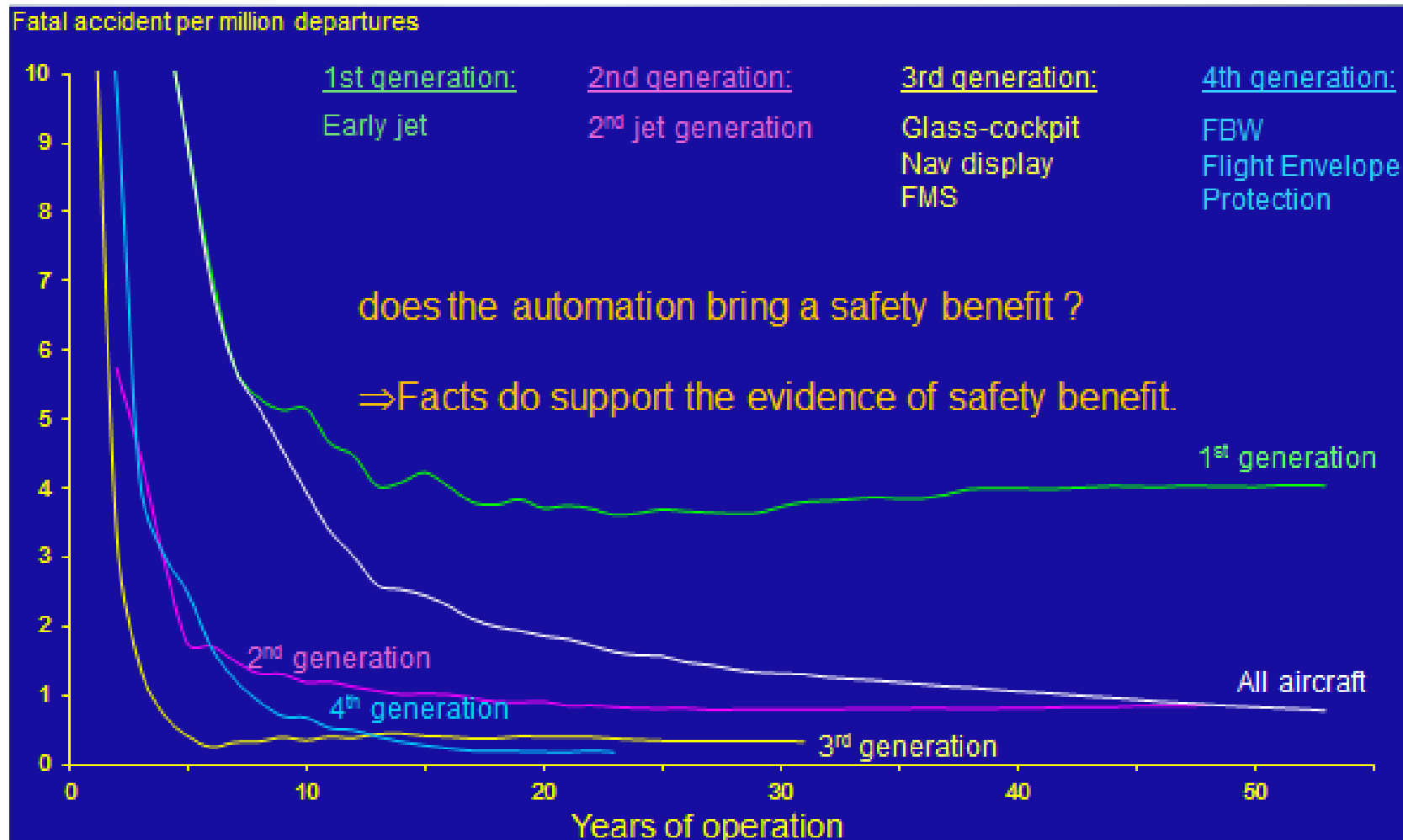
RWY 34, Kelowna, Canada,  
RNP AR before GPS.  
Source Airbus, 2011



RNP AR after GPS, Source Airbus, 2011



# Advantages: Safety



Accident rate by aircraft generation. Source Ascend and Airbus, 2011



## More advantages

- Improved flight path control, reduced weather minima, allows decommissioning land-based navigation aids
- Flight envelope protections
- Engine control (e.g. FADEC)
- Passenger comfort
- Family concept based on similarity of cockpit design and flight dynamics facilitates type transition
- Technical reliability and weight





# More advantages



- Electronic Flight Information System (EFIS) enhances navigation awareness
- Electronic monitoring and alerting systems (ECAM / EICAS) enhance pilots' and mechanics' understanding of aircraft systems



## More advantages

- Automation relieves pilots from repetitive or not rewarding actions

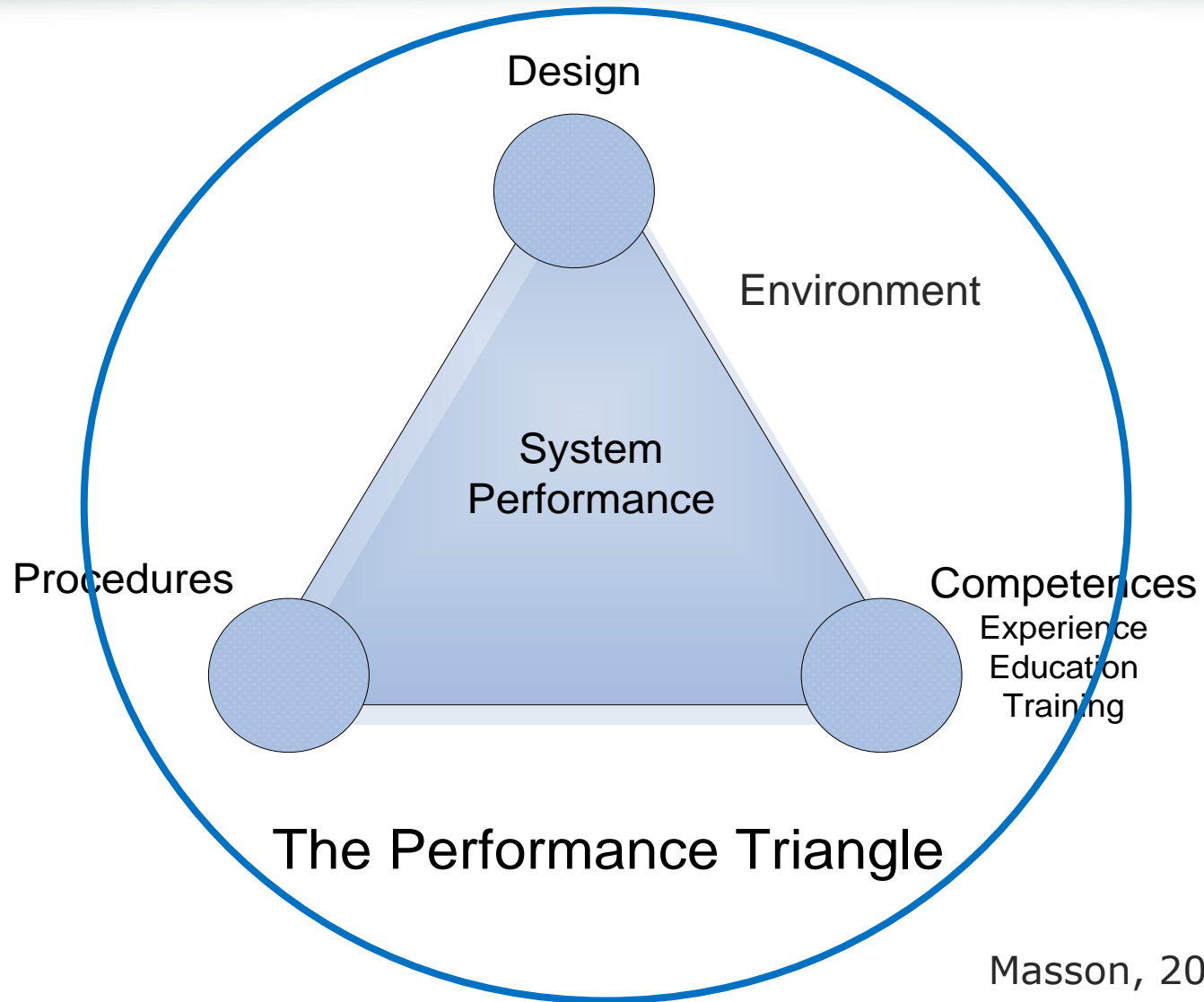


- Automation globally *substantially* reduces workload, free attentional resources and reinforces the gratifying parts of pilots' job, such as decision making

- When systems are mainly operated in an automated manner, manual and cognitive skills involved in manual control tend to erode
- Difficult to monitor when “nothing happens”
- Automation and mode awareness, especially for un-commanded mode transitions (What is the system doing?...)
- Manual control skills are needed to manage automation breakdowns, but high automation usage and reliability give little opportunity to practice (except in the simulator)
- **It remains essential to control and monitor attitude, thrust, speed, altitude and flight path – and to recognise and manage impending stalls and upsets!**

*The Automation Policy  
published in 2014 has – among other sources –  
inspired various actions...*





Masson, 2011, 2012, 2013

# Everyday live example



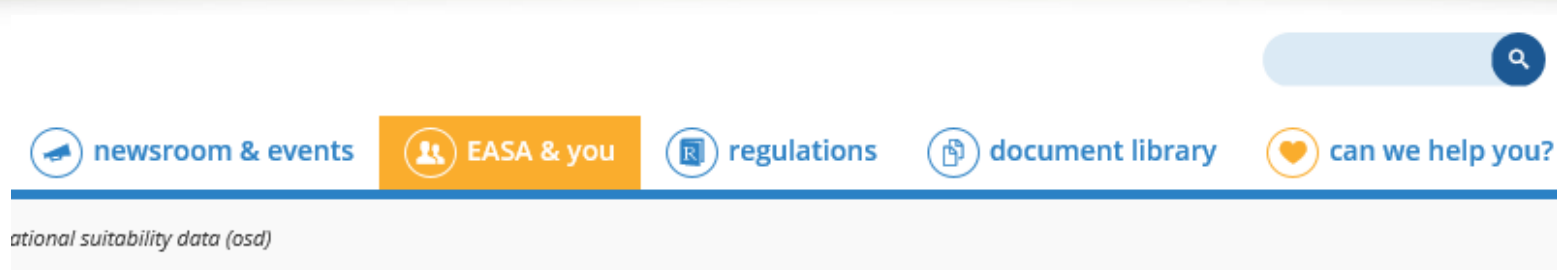


- Proposal to develop the equivalent of CS 25.1302 and AMC  
**“Installed Systems and Equipment for Use by the Flight Crew”**

for other aircraft than Large Aeroplanes  
(object of CS.25)

Certification Specifications (CS)  
Acceptable Means of Compliance (AMC)





## Operational Suitability Data (OSD)

The European Commission has published on 27 January 2014 a new requirement in certification –“Operational Suitability Data” (OSD)– mandating that aircraft manufacturers, including those building helicopters, to submit data EASA considers important for safe operations. OSD covers pilot training, maintenance staff and simulator qualification; the master minimum equipment list (MMEL); and possibly other areas, depending on the aircraft’s systems.



Related Content



- Includes **Training Areas of Special Emphasis (TASEs)** addressing specific competences required for the safe operation of an aircraft, use of equipment, application of procedures or performance of operations



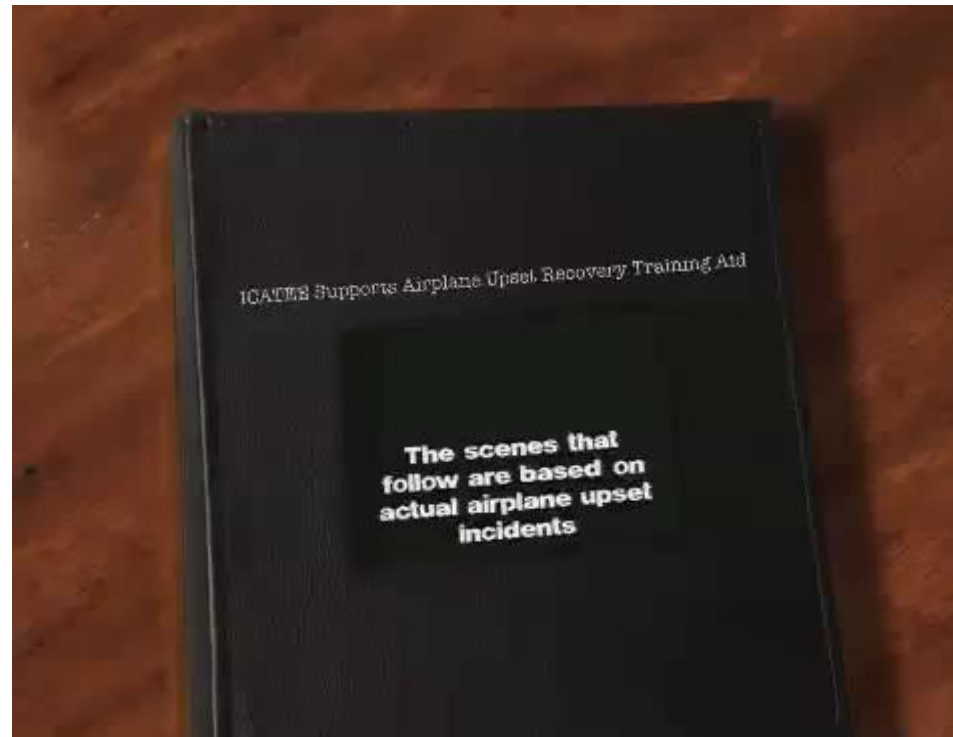
## ► **Upset Prevention and Recovery Training (UPRT)**, planned to become mandatory in (April) 2019

### EASA FAQ page:

UPRT stands for aeroplane 'upset prevention and recovery training' and constitutes a combination of theoretical knowledge and flying training with the aim of providing flight crew with the required competencies to both prevent and to recover from situations in which an aeroplane unintentionally exceeds the parameters for line operation or training (aeroplane upsets).

With the objective to introduce different 'levels' of UPRT at various stages of a professional pilot's career, EASA has published its [Opinion No 06/2017](#) and is currently revising the existing acceptable means of compliance (AMC) and guidance material (GM) published with regard to the provisions of Annex I (Part-FCL) to Regulation (EU) No 1178/2011 as follows:

- **Basic UPRT** will exercises to be integrated in all CPL and ATPL training courses as well as the MPL training course.
- An '**advanced UPRT course**' will include at least 5 hours of theoretical instruction as well as at least 3 hours of dual flight instruction in an aeroplane, with the aim to enhance the student's resilience to the psychological and physiological aspects associated with upset conditions.
- **Class- or type-related UPRT** during class or type rating training will address the specificities of the relevant class or type of aeroplane.






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general publications > crm training implementation

21 DEC 2017

## CRM Training Implementation

Publication type: Safety Promotion | Publication Date: 01/12/2017 | Safety Promotion Publication Type: Crew Resource Management  
Safety Promotion Product Type: Commercial Air Transport



The purpose of this document is to share recommended practices and information on Crew Resource Management (CRM) and promote the development of CRM training for both Air Operators having CRM training responsibilities, and Competent Authorities having oversight responsibilities.

The EASA Safety Risk Management process has identified CRM as one of the most important safety factor in the domain of Commercial Air Transport (CAT) Aeroplane operations.

Under normal conditions, crew rely on highly automated systems. Complacency and overreliance on automation are well known threats and monitoring and communication have become core competences for safety.

Downloads

- Amended AMC/GM (2015, 2016) includes **Resilience** and **Startle and Surprise** as new training topics

Acceptable Means of Compliance (AMC)

Guidance Material (GM)



- Introducing **Competency Based Training and Assessment (CBTA)**  
See this EASA Leaflet, prepared for EATS, Nov 2018



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Good enough training materials create  
good enough trained pilots.

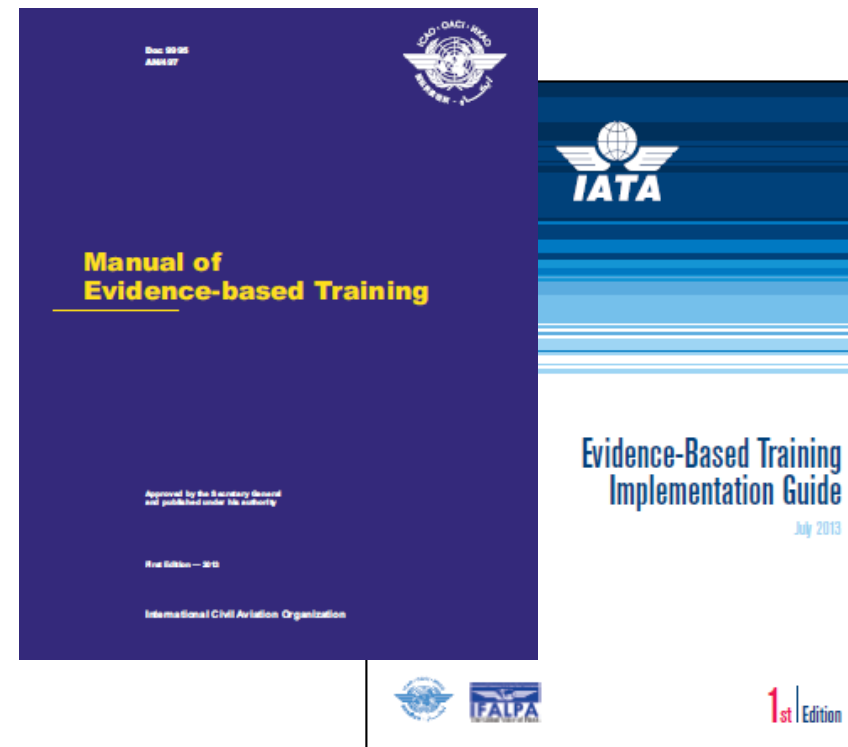


## ➤ 2 principles (transferable outside aviation):

➤ Train to Competency



➤ Train based on evidence



- EASA Task Force to develop flexibility in the use of training devices to:
  - Enhance the use of available training tools
  - Adapt to training needs
  - Determine the most appropriate devices for each training objective
- Training aircraft for advanced UPRT





# Procedures

- Procedures = Reference for action
- Individual and crew action
  - Capt. vs First Officer
  - Pilot Flying vs. Pilot Monitoring
- Procedures also in electronic format
- Airlines have their own Automation Policy (helps flying with someone you never flew with before)







## HeliOffshore Automation Guidance V1.0 December 2016

These guiding principles are offered to ensure effective use of automation. Standard Operating Procedures based on these principles will help to mitigate the risks of interacting with cockpit automation and improve safety performance in usage and monitoring.

### Know how and when to use your automation

- Understand when and how your AP is designed to protect the flight envelope
- Understand the functional capabilities and authority of your AP
- Clarify use of automated modes during in-flight crew briefings

### Follow your SOPs for autopilot mode selection and deselection

- Ensure the aircraft is properly trimmed and power applied with an appropriate attitude
- Consider and manage AP usage in 3 stages: (1) pilot intention (2) mode selection, (3) aircraft reaction
- Use clear and consistent language to announce, confirm and acknowledge AP mode changes and FMS programming updates
- Communicate misunderstandings or knowledge gaps around mode display symbology

### Use the appropriate level of automation for the situation and be prepared to change as necessary

- Use the AP as an aid to flight; step up and down between levels of automation, as required
- Be prepared to fly manually if it reduces workload
- Avoid manual control inputs when AP is engaged
- Use 4-axis coupling where possible for all climbs, descents and approaches
- Select a target altitude when making significant level changes

### Be aware of autopilot functional limitations during mixed-mode and degraded operations

- Be clear which channels are controlled through the AP or manually by the PF
- Speed will always be a function of the helicopter's attitude in pitch; be aware of undesired speed changes when IAS mode is not coupled or is degraded

### Take appropriate and timely action when deviations from the desired aircraft state are observed

- Integrate the AP mode indications into your routine scan as PF and PM
- Clearly announce observed deviations from the intended flightpath and intervene as required.



# Take away

- Automation has proven safety and operational advantages
- And a number of challenges
- Actions ongoing in the areas of:
  - Design and Airworthiness
  - Training
  - Policies and procedures
- The aviation experience can inspire other transportation modes





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**Thank you for your attention!**  
**Questions?**

[michel.masson@easa.europa.eu](mailto:michel.masson@easa.europa.eu)

Your safety is our mission.  
[easa.europa.eu](https://easa.europa.eu)