

Making the railway system  
work better for society.

## European Rail Safety Days: Programme

3 to 5 November 2021 – Alfandega Congress Centre, Porto, Portugal – [www.ccalfandegaporto.com](http://www.ccalfandegaporto.com)

### Day 1: 3<sup>rd</sup> November 2021 – Safety Culture

Time	Item	Speaker
12:00 – 13:00	Registration and light lunch	
13:00 – 13:30	<b>Opening: Keynote Speeches</b>	<b>Pedro Nuno Santos</b> , Portuguese Minister of Infrastructure and Housing <b>Josef Doppelbauer</b> , Executive director – ERA
13:30 – 14:00	<b>European Rail Safety Climate Survey</b> High Level Results and First Learnings	<b>Grégory Rolina</b> , Programme manager – ERA
14:00 – 15:30	<b>Session 1: Safety Leadership</b>	Chair: <b>Heidi van Spaandonk</b> (ProRail)
	<i>Why leadership matters</i> <i>"I am Spartacus!" – The power of true leaders</i> <i>How to develop rail safety leaders?</i>	<b>Bertrand Gosselin</b> , CEO – Thalys <b>Manfred Haferburg</b> , Senior safety expert <b>Doris Horvath</b> , Head of Safety – CFL <b>Alessandra Nonnweiler</b> , Head of Communication – CFL
	Workshop introduction	
15:30 – 16:00	Coffee break	
16:00 – 17:00	<b>Workshop Session A*</b>	
17:00 – 17:15	Move to next session	
17:15 – 18:15	<b>Workshop Session B*</b>	
18:15 – 18:30	<b>Day 1 Closure</b>	<b>Steven Shorrocks</b> , Senior Safety Specialist – Eurocontrol

\*Ten workshops conducted in parallel: #1 How just is your safety culture? #2 Learning from and acting upon the first European Rail Safety Climate Survey. #3 Take ownership to influence organisational and safety culture. #4 Coaching: Know yourself – Self-Awareness for strong leadership. #5 How to integrate Human and Organisational Factors in railway investigations? #6 What to consider when developing organisational just culture? #7 Influencing safety culture: how regulatory oversight can have a positive impact. #8 Safety critical components: issues and methodology. #9 Risk assessment: interactive demonstration of practical application. #10 Human and Organisational Factors toolkit for change management.

### Evening: Gala dinner

**Day 2: 4<sup>th</sup> November 2021 – Safety Culture**

Time	Item	Speaker
08:30 – 09:00	Registration and coffee	
09:00 – 10:15	<b>Day 2 Opening</b> <i>The origins of culture</i>  <i>Setting the scene: The European Railway Safety Culture Model</i>  <i>Key considerations and main challenges in transforming the safety culture in ADIF</i>	<b>Frank Guldenmund</b> , Scientist – Delft University of Technology  <b>Bart Accou</b> , Head of Safety and Operations – ERA  <b>Esther Mateo Rodríguez</b> , DG Safety – ADIF
10:15 – 11:15	<b>Session 2: Rail safety experience feedback</b> (Part 1: F1 Control major risks)  <i>Control of major risks in an automated urban railway network</i>  <i>Beyond human error: A Human and Organisational Factors approach to understand incidents and control major risks</i>	Chair: <b>Pedro Ferreira</b> (Novellus / IST Lisboa)  <b>Marc Geisler</b> , Head of Assessment Body – DB Systemtechnik  <b>Nora Balfe</b> , Human and Organisational Factors Expert – Irish Rail
11:15 – 11:45	Coffee break	
11:45 – 13:15	<b>Session 2: Rail safety experience feedback</b> (Part 2: F2 Understand workplace reality)  <i>Understand workplace reality: Have a good chat!</i>  <i>Occurrence reporting and risk management by the Swiss National Safety Authority</i>	Chair: <b>Pedro Ferreira</b> (Novellus / IST Lisboa)  <b>Jo Van Weyenberg</b> , Director of Safety, Health and Certification – Lineas  <b>Colin Bonnet</b> , Head of Scientific Bases, Federal Office of Transport
13:15 – 14:30	Lunch break	
14:30 – 15:30	<b>Session 3: Learning from safety critical sectors</b> (Part 1: F3 Learn from experience)  <i>The transforming journey towards a just culture</i>  <i>Learning from all operations: Understanding the reality of work-as-done</i>	Chair: <b>Enno Wiebe</b> (CER)  <b>Cristina M. Navarro</b> , Sustainability Development Manager – AGBAR  <b>Steven Shorrocks</b> , Senior Safety Specialist – Eurocontrol
15:30 – 16:00	Coffee break	
16:00 – 17:45	<b>Session 3: Learning from safety critical sectors</b> (Part 2: F4 Integrate safety consistently)  <i>Safety innovation in aviation: Towards a proactive safety vision at Air France</i>  <i>Managing safety in healthcare: First lessons from COVID</i>  <i>Learning and growing as safety professionals</i>	Chair: <b>Enno Wiebe</b> (CER)  <b>Julia Behrend</b> , Head of Safety Innovation and Human Cooperation – Air France  <b>Giulio Toccafondi</b> , Patient Safety Manager – GRC  <b>Andresa Hernandez</b> , Head of Health and Safety – Siemens Mobility
17:45 – 18:00	<b>Day 2 Closure</b>	<b>Jorge Delgado</b> , Portuguese Secretary of State for Infrastructure

**Evening: Networking session**

**Day 3: 5<sup>th</sup> November 2021 – Engaging maintenance partners in safety leadership**

Time	Item	Speaker
08:30 – 09:00	Registration and coffee	
09:00 – 09:15	<b>Day 3 opening</b>	
09:15 – 10:45	<b>Session 4: Roles and responsibilities in maintenance</b>	Chair: <b>Nathalie Duquenne</b> (ERA)
	<i>European regulation of the maintenance of vehicles: what is new?</i>	<b>Aleksandra Perkuszezwska</b> , Project officer – ERA
	<i>Strengths and limits of the new regulation from an ECM perspective</i>	<b>Geoffrey Tresontani</b> , ECM Manager – CFL Cargo
	<i>Impact of the new regulation on the activities conducted by the ECM certification bodies</i>	<b>Fabian Schmid</b> , CEO – ERC
	<i>From cyclical to predictive maintenance in railway infrastructures</i>	<b>Marco Gallini</b> , Head of Diagnostic and Maintenance Vehicles Department – RFI
10:45 – 11:15	Coffee break	
11:15 – 12:15	<b>Session 5: Round table – The future of maintenance</b>	Chair: <b>Jean-Marie Dechamps</b> (ERA)
	<i>Digitalisation, condition-based maintenance...</i>	<b>Valérie Nicaise</b> , Head of Safety & Performance – Ermewa <b>Mercedes Gutierrez</b> , Infrastructure & TTI Senior Advisor – UIC <b>Raymond Groves</b> , Services Safety Assurance Director – Alstom
12:15 – 13:00	<b>Closure</b>	<b>Ioanna Tsiaparikou</b> , President – RAS <b>Alejandro Martínez Treceño</b> , Secretary – ALE <b>Frank Guldenmund</b> , Scientist – Delft University of Technology <b>Damien Pallant</b> , Chief Safety Officer – SNCF Voyageurs <b>Josef Doppelbauer</b> , Executive director – ERA
	<i>Wrap it up!</i>	
	<i>Conclusive statements</i>	
13:00 – 14:00	Lunch break	