

Making the railway system  
work better for society.

PERSONAL INFORMATION **Joana Coelho**



<p>POSITION IN THE EUROPEAN UNION AGENCY FOR RAILWAYS</p>	<p><b>Head of Department</b></p>
<p>WORK EXPERIENCE  (from 05/2023 to present)</p>	<p><b>Head of NSA PT</b></p> <p>NSA PT</p> <p>Head of the Portuguese National Safety Authority (NSA PT), responsible for coordinating the vehicles, fixed installations, safety management systems (SMS), and cable transport teams, as well as overseeing supervision and integrated and metropolitan systems.</p>
<p>(from 09/2023 to 04/2026)</p>	<p><b>Senior Technician</b></p> <p>NSA PT</p> <p>Performed duties as a senior technician at the National Railway Safety Authority (ANSF), including the authorisation of fixed installations in matters of safety and interoperability, as well as management and organisational functions.</p>
<p>(from 05/2023 to 07/2023)</p>	<p><b>Civil engineer</b></p> <p>IHRU, I.P.</p> <p>Performed duties as a senior technician at the Institute for Housing and Urban Rehabilitation</p>
<p>(from 04/2023 to 07/2023)</p>	<p><b>Consultancy services</b></p> <p>Homebook</p> <p>Provided consultancy services in the real estate sector at Homebook.</p>

(from 03/2023 to 12/2023)	<p><b>Internship Master Civil Engineer</b></p> <p>National Laboratory for Civil Engineering</p> <p>Internship involving 3D printing of walls for the completion of a Master’s degree.</p>
(from 10/2021 to 03/2022)	<p><b>Civil Engineer</b></p> <p>Coberplan</p> <p>Company specialised in Light Steel Framing (LSF) structural solutions, responsible for cost estimation, including budgeting, cost analysis, supplier quotations, and project cost control.</p>
<b>EDUCATION AND TRAINING</b>	
(2023)	<b>Master’s degree in Civil Engineering, specialising in Structural Engineering</b>
(2021)	<b>Bachelor’s degree in Civil Engineering</b>
<b>ADDITIONAL INFORMATION</b>	<p>As part of the Master’s dissertation, completed an internship at the National Laboratory for Civil Engineering (LNEC), participating in research activities, namely in the development of 3D-printed structural walls, which resulted in the publication of a scientific article.</p> <p>Holds training in Railway Awareness, provided by Fernave, as well as training in railway safety fundamentals and courses aimed at staff of National Safety Authorities (NSAs), delivered by the European Union Agency for Railways. Also completed on-the-job training with peer National Safety Authority providing technical cooperation and institutional capacity building. Since 2023, has participated in various working groups related to railway safety and interoperability.</p> <p>Participated in several technical events organised by the Portuguese Professional Association of Engineers. Completed multiple training courses in soft skills, including communication, teamwork, personal development, and audit behaviour. Additionally, holds digital training in Power BI and online writing tools and techniques. Certified in English through the Cambridge Advanced English examination, among other complementary training.</p>
<b>MEMBERSHIPS</b>	
<b>OTHER</b>	