



NOTE

Date 02-09-2025
Casenr. 2024-463

English translation of summary, conclusion and recommendation

Summary

A passenger did not make it onboard the train at Sakskøbing Station, before the train departed. The passenger lost balance and was in contact when the train as it departed. The passenger fell between the train and the platform and was hit by the train.

The railway company's rules for ensuring that the passenger exchange had been completed, gave the driver the option to carry out this check in the driver's compartment, via a built-in screen which was connected to the internal camera surveillance.

When the train departed, the passenger stood on the platform between two of the train's windows and was thus hidden from the interior camera.

Conclusion

The direct cause of the accident was that the passenger was in contact with the train as it departed, and thereby fell between the train and the platform.

The railway company's procedures, using the images from the internal camera surveillance, did not allow the possibility for detecting a danger, which was not withing the cameras viewing angle.

The railway company's risk profile did not include this risk.

Recommendation

DK-2025 R 6 of 09-09-2025

The Accident Investigation Board recommends that the Danish Transport Authority ensures that Lokaltog conducts a risk assessment of a situation corresponding to the incident.