

How to use the Online SMS Guide

Course: [Online SMS Guide](#) | ERA Academy

May 2025

The online SMS guide is a tool to navigate the content of the document “Guide on safety management system requirements”, [in the version published in 2022](#).

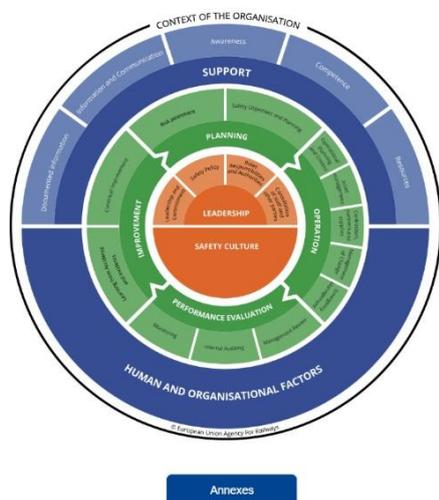
The SMS guide refers to all the criteria contained in Annex I and II of the [Regulation 2018/762](#) “Commission Delegated Regulation (EU) 2018/762 of 8 March 2018 establishing common safety methods on safety management system requirements pursuant to Directive (EU) 2016/798 of the European Parliament and of the Council and repealing Commission Regulations (EU) No 1158/2010 and (EU) No 1169/2010” (CSM on SMS, in short).

The content can be accessed via the automated SMS wheel or via the menu on the left side of the screen.

Access via the automated SMS wheel

> [Introductory Provision](#)

Click on the Wheel components to explore:



Safety Management System Guide

| | | |
|--|---|---|
| How to use the Online SMS Guide | 0. Introduction | 0.1 Purpose of the guide |
| 0.2 Who is the guide for? | 0.3 Scope | 0.4 Guidance structure |
| 0.5 ISO / IEC Directives | 0.6 Purpose of the Safety Management System | 0.7 SMS and process approach |
| 0.8 Human and Organisational Factors, Safety Culture | 0.9 Supporting reference and documented information | 0.10 Cross-referencing other EU Regulations and applicable legal requirements |

The SMS wheel shows all the criteria contained in Annex I and II of the CSM on SMS. Clicking on each specific sector, the menu will be displayed with blue buttons named with the heading of the original document.

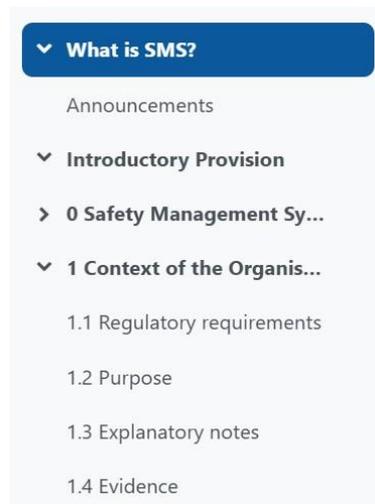
To facilitate navigation, the “Safety Culture” section of the wheel – which has no specific numbering in either the CSM on SMS or the guide – is indicated as number 8 in the left-hand menu.

When referring to regulatory requirements specific to Annex II of the CSM on SMS, addressed to the infrastructure managers, the information is displayed in blue font, alike in the original guide.

White buttons, circled in blue, mark information added to the original document. White buttons contain useful links to the topic connected with the requirement.

When there are no information covering both blue and/or white buttons, the latter are in light grey and they are disabled.

Access via the menu on the left of the screen



The content of the online guide can be accessed by clicking directly on the heading of the chapters and paragraphs of the original document.

Clicking on the criteria (1. Context of the Organisation, 2. Leadership, 3. Planning, 4. Support, 5. Operation, 6. Performance evaluation, 7. Improvement, 8. Safety culture) sub-menus allows the access to the content.

In each opened page, there is a button allowing the return to the wheel:

[BACK TO THE WHEEL](#)